



Reconnection Treks is committed to protecting your personal information. We want you to understand our Privacy Policy and what it means to you. If you have any questions about our Privacy Policy, you can contact Kate at email: thereconnectiontribe@gmail.com Subject: Privacy

The Privacy Policy describes the privacy practices of Reconnection Treks Organisation.

What is personal information and how do we use or disclose it?

Personal information is information about an identifiable individual, and includes your name, contact information, travel itinerary and other information described below.

Booking Travel

Reconnection Treks may collect, use or disclose your personal information, either directly or through our agency and booking partners, for the purposes of offering or booking travel services on your behalf, such as your name, age, address, phone number, e-mail address, emergency contact information, passport information, travel medical information (where required), insurance details, ISIC information (where applicable), nationality, residency, nutrition preferences, trip evaluations, travel and accommodation preferences, comments you provide us, trip destination information, and payment-related information. This personal information enables us provide you with trip information, book flights, accommodations, process payments, and provide similar travel services.

If you book a Reconnection Treks trip we may rely on local service providers. Please be aware that Reconnection Treks may be required to provide certain personal information to our service providers for the purposes of delivering your experience. For example, if you book flights through Reconnection Treks we will be required to provide certain personal information to the airline for the purposes of securing your ticket. When you book travel services with us, you consent to collection, use and disclosure of your personal information by Reconnection Treks—and the corresponding collection and use by the relevant travel partners or suppliers—for the purposes of administering and delivering the travel services you requested.

Your personal information may also be used for the purposes of:

Enabling us to better understand your needs as a customer and determine eligibility for our products and services;

Informing you about our products and services, or those of our partners that we believe may be of interest to you (provided that we have received valid consent from you, if such consent is required);

Providing ongoing service and support, including resolution of any issues with the services or products you request from Reconnection Treks;

Ensuring the safety and security of our passengers and products;

Carrying out internal accounting and administration of our business;

Complying with laws, regulations, and immigration requirements.

Travel Agents and Agencies

Reconnection Treks collects personal information (as described above) from agents and agencies as required to book Reconnection Treks trips and be properly credited for such booking. If you are an agent travelling with Reconnection Treks, Reconnection Treks may also collect employment-related information to confirm your eligibility for travel-industry promotions.

Contests and Newsletters

We may also collect personal information, including contact information such as name, address, and phone number or email address if you elect to enter a contest or sweepstakes with us, subscribe to our newsletter, or request a brochure. We use this personal information for the purposes of administering the contests/sweepstakes or delivering the information you request.

Service Provider Arrangements

In addition to the third party travel suppliers outlined above, Reconnection Treks may transfer your personal information to third parties who provide services on our behalf. For example, we may use service providers to authorize and process payments, host our customer service operations, serve advertisements on our website, send email or other communications, or run our contests and promotions. Your personal information may be maintained and processed by our service providers in the Australia or other jurisdictions. For information about the policies or practices of our service providers, please contact us at the email address above. Our service providers are given the information they need to perform their designated functions, and we do not authorize them to use or disclose your personal information for their own purposes.

Sale of Business

We may transfer any information we have about you as an asset in connection with a merger or sale (including transfers made as part of insolvency or bankruptcy proceedings) involving all or part of Reconnection Treks or as part of a corporate reorganization or other change in corporate control.

Legal and Compliance

Reconnection Treks and our service providers may provide your personal information in response to a search warrant or other legally valid inquiry or order, to an investigative body in the case of a breach of an agreement or contravention of law, or as otherwise required or permitted by applicable law. We may also disclose personal information where necessary for the establishment, exercise or defence of legal claims and to investigate or prevent actual or suspect loss or harm to persons or property.

How is your personal information protected?

We have implemented measures designed to help protect personal information in our custody and control. We maintain reasonable administrative, technical and physical safeguards in an effort to protect against unauthorized access, use, modification and disclosure of personal information in our custody and control. Unfortunately, no collection or transmission of information over the Internet or other publicly accessible communications networks can be guaranteed to be 100% secure, and therefore, we cannot ensure or warrant the security of any such information. We have personal information retention processes designed to retain personal information of our customers for no longer than necessary for the purposes stated above or to otherwise meet legal requirements.

Can I access my information and whom do I contact for more information?

You have the right to access, update, and correct inaccuracies in your personal information in our custody and control, subject to certain exceptions prescribed by law. Updates and corrections of inaccuracies in personal information we have in our custody or control is easy by emailing or writing to us at the contact information set out below. We may request certain personal information for the purposes of verifying the identity of the individual seeking access to their personal information records.

Attn: Privacy

Kate Hanssen Bohara

PO BOX 133

Wandin North VIC 3139

Australia.

E-Mail: thereconnectiontribe@gmail.com

Website Policies and Cookies

Our website uses a technology called a "cookie," which is a small element of data that our website can send to your browser to be stored on your computer so that we can recognize your computer when you return. If you have registered with our website, cookies may provide us and our service providers with information that we will use to personalize our website in accordance with your preferences. Most web browsers allow you to modify your settings to notify you when you receive a cookie or to reject cookies entirely. If you decide not to accept cookies from our website, you may not be able to take advantage of all of its features.

We may also use a third party to help us gather and analyze information about the areas that you visit on the website to evaluate and improve the customer experience and the convenience of the website, and to help us evaluate some of the specific information related to your website visits.

Changes to this Privacy Policy

From time to time it may be necessary for Reconnection Treks to amend or make revisions to this Privacy Policy. If we make a change to the Policy, the revised version will be posted on our website. Please refer to this Privacy Policy for the latest information about our personal information practices.